

***Stroke Prehospital Care Online Renewal
Frequently Asked Questions
Updated 12/5/2007***

Q: What is it?

A: This interactive online course was designed to increase pre-hospital care providers' knowledge about the two types of stroke and demonstrate potential stroke-related complaints. The Stroke Prehospital Care Online course is a self-paced, continuing education product that teaches the pathophysiology and risk factors of stroke, as well as recognition, assessment, and management of potential stroke. Through four interactive cases, participants are presented with patients who have stroke-related complaints and are prompted to make prehospital management decisions.

Q: Who is the intended audience?

A: This course is designed specifically for prehospital care providers.

Q: What is the course format?

A: This course contains exercises that must be completed before a student is allowed to access the online test.

Q: What are the computer requirements?

A: **STUDENTS MUST HAVE SOUND CAPABILITY TO COMPLETE THE STROKE COURSE.** A student's computer must be setup with a built-in or separate sound card along with either speakers or a headset. The stroke course consists of four modules that use audio heavily. Other browser requirements are located in the [Browser Check](#) section. This link is also available on the bottom of the Course Home Page.

Q: How long does it take to complete?

A: Students generally require 1 to 2 hours to complete the course.

Q: Does this course provide Continuing Education credit?

A: This course provides Continuing Education Accreditation for Emergency Medical Services and is CECBEMS approved for 1.25 Advanced CEHs.

Q: Once a student has completed the course, how do they get their CEU or CME?

A: Once the course is completed, the student can claim CEHs by going to the CME link on the Web site. The student inputs the appropriate information online which then provides them access to the certificate that they can print out.

Q: Can I log in and out of the course?

A: Students have up to one year to complete the course. During this time, students can log in and out as many times as they like. To log out, just click the "Click here to logout" link located at the top of the page after login. When ready to continue training, students just go back to www.onlineAHA.org and login with their registered e-mail and password.

Q: *Can course material be accessed after the online portion is completed?*

A: After completion, students have 6 months from the day of enrollment to refer to the course material for review and knowledge updates.

Q: *How do I get a receipt for my purchase?*

A: Students can print a receipt for orders on the "Order History" page. The "Order History" link is located on the left-hand sidebar on their Course Home Page.